

FINANCIAL ASSISTANCE PLAIN LANGUAGE SUMMARY

Augusta University Health System offers a financial assistance programs for patients and families experiencing financial difficulty and are unable to pay their hospital bill. For those who qualify, financial assistance discounts may help with medically necessary services. Simply complete the Financial Assistance Application, attach copies of documents to verify your income and return it to any of the following:

By Mail:
 Augusta University Health
 Attn: Financial Counseling Department
 1120 15th Street BI 1010
 Augusta, GA 30912

By Fax:
 (706) 721-4848

For Questions:
 Contact Financial Counseling
 (706) 721-1301

Who is eligible for assistance?

Individuals who received medically necessary services at one of Augusta University Health System’s locations as listed below. Eligibility is based on the U.S. government’s Federal Poverty Guidelines, published annually. Patients and families with annual incomes less than 200% of the federal poverty level may qualify for 100% discounts. Use the table below to determine whether you qualify by matching the number of dependents living in the same household to your total annual income.

Household Size	200% of Federal Poverty Level
1	\$27,180
2	\$36,620
3	\$46,060
4	\$55,500
5	\$64,940
For families/households with more than 5 persons, add \$9,080 for each additional person.	

Locations:

Augusta University Medical Center
 1120 15th Street
 Augusta, GA 30912

Roosevelt Warm Springs Long Term Acute
 Hospital
 6135 Roosevelt Highway
 Warm Springs, GA 31830

Augusta University Children’s Hospital of
 Georgia
 1446 Harper Street
 Augusta, GA 30912

Roosevelt Warm Springs Inpatient
 Rehabilitation Hospital
 6135 Roosevelt Highway
 Warm Springs, GA 31830

Augusta University Georgia Cancer Center
 1411 Laney Walker Road
 Augusta, GA 30912

How do I know if I am eligible?

- Complete the Financial Assistance Application, which is available:
 - At <https://augustahealth.org/financialaid>,
 - At any Patient Access registration desk
 - By contacting or visiting a Financial Counselor (706) 721-1301
 - By calling Customer Service at (706)721-2961
 - Please be prepared to provide all information necessary to apply for other programs available to you.
- Verify gross income and assets for family unit using the income documents provided on our website.
- Return a completed Financial Assistance Application to a Financial Counselor, Customer Service, any Patient Access registration desk, or by mail.
- A determination is made within thirty (30) days. You will receive a letter by mail or telephone call about eligibility.

How do I complete the financial assistance application?

- Visit us online at <https://augustahealth.org/financialaid>
- Visit us in the hospital at Patient Access, the Emergency Room, Patient Accounting Customer Service Office, or the Clinic Registration desks.
- Call us at (706)721-2961. Representatives are available to help you complete a financial assistance application.
- Copies of the Financial Assistance Policy and Financial Assistance Application are available free of charge.

What is the uninsured discount?

Uninsured individuals automatically receive a discount for medically necessary services. There is no application or need to contact us to receive an uninsured discount. The discount percentage is like discounts applied to Medicare and Managed Care.

Which services are excluded?

Financial assistance is only available for medically necessary services and generally exclude the following services:

- Cosmetic services
- Elective reproductive services
- Bariatric surgery
- Venous ablation for cosmetic reasons
- Elective, not medically necessary services will be reviewed at AUHS's discretion.